

1. We welcome both appointments and walk-ins. Most days you can get a sick appointment the same day. If this is not possible, we can almost always see you that day as a walk-in. Please keep in mind, however, that (apart from emergencies) people with an appointment are seen before walk-ins.

2. We will make every effort to get you in to see the doctor at your scheduled time. Unfortunately, there will be occasions when this doesn't happen. Sometimes this will be our fault, other times it won't. We appreciate your patience with this.

3. Apart from our regular schedule, we are open some holidays. Please call to find out which ones.

4. We're old-fashioned in some ways. We only recently got a website and Dr Tibbs usually doesn't carry his cell phone. However, all patients receive his home phone number for after-hours problems.

5. Our building is older than Dr Tibbs. However, we feel that what's inside is more important than the wrapping which surrounds it. Our staff is dedicated to making sure your children receive the best health care we can provide. We only order those tests necessary for your child. Many times a child doesn't need a test to receive a proper diagnosis; often simply talking to you or your child along with a thorough examination will tell us all we need to determine what's wrong. Let's face it, a lot of medical tests can be painful or scary to a child. When one is necessary we'll recommend it but if we can spare your child the unpleasantness and still provide him or her with the appropriate care we will.

6. We accept BlueCross/BlueShield, Medicaid, Golden Rule, United Health Care, Aetna, Chips, Magnolia Health Care, Tricare, most other insurance plans, most credit cards and are quite content with cash or a check.

The clinic now accepts Visa and Mastercard. We are here to take the best possible care of your child. If there's something you think we can do better or that we should do differently, PLEASE LET US KNOW.